

Telecommunications Access Program 525 W. Capitol Ave., Little Rock, AR 72201







TAP is conducting an iPad/iPhone Pilot Program for interested participants who qualify beginning November 1, 2017.

The trial is for a one-year period with a maximum of 100 participants. Participants will be determined by a screening and application process.

For details, please read the back of this sheet.

To contact TAP, call: Voice: 800-981-4463 Voice: 501-686-9693

Email: ARS.TAP@arkansas.gov

TAP Conditions of Acceptance for the iPad / iPhone Pilot Program Participants.

- The purpose of the pilot program is to provide wireless devices that can improve the ability of
 persons with disabilities to use telecommunications and communication tools such as e-mail,
 phone, text or relay services. Each device has specific built-in access features and preinstalled apps matched to your disability.
- Applicants can be any individual who has a documented disability that makes telecommunications access difficult, meets income guidelines and is an Arkansas resident. Applicants will be required to submit a completed application form and required documentation. Additional information may be requested from the applicant if needed.
- If the applicant's income is over \$50,000 a year, the equipment may be provided for one-third of the item's cost to TAP.
- Trial participants are responsible for properly using and maintaining the equipment. Any
 unauthorized modifications will result in confiscation of the equipment, and ineligibility to obtain
 TAP devices in the future.
- Trial participants requesting a Wi-Fi only iPad must have access to Wi-Fi either at home
 or within the community. The pilot only provides the device, approved accessories and
 approved apps needed for telecommunication access.
- Trial participants cannot sell, trade, or give away equipment.
- Trial participants will receive telecom apps to download on the iPad/iPhone. These will come
 in the form of a "Push" notification and will be sent to you by Teltex at the request of TAP.
 You must accept and download these telecom apps and may not remove the telecom apps
 from your device.
- Trial participants will be instructed who to contact if you experience any problems with your equipment. Trial participants are not to take the iPad/iPhone to an Apple Store for repairs or service. You can be charged by Apple for repairs or service if you take your device to them. If you are charged, you are responsible for paying the costs.
- Trial participants are encouraged to seek and utilize community resources for training. Links to self-help videos and other resources will be made available to those that receive equipment.
- Trial participants are required to participate in evaluations of the trial program as requested by the TAP staff.
- Trial participants must agree to all terms and conditions on this form and on the TAP iPad/iPhone application.